

Terms of Service and General Liability Agreement

Welcome to Best Driving Academy. By registering for our services, you agree to the following terms and conditions. Please read them carefully.

1. Services Provided

Best Driving Academy offers professional driving education and training services, including but not limited to course instruction, behind-the-wheel training, and road test preparation.

2. Information Collection

We collect personal information, including but not limited to name, address, phone number, email address, and payment details, to provide our services effectively. This information is securely stored and will not be shared with third parties except as required by law or necessary to deliver services.

3. Payments, Refunds, and Fees

- **Payments:** All fees must be paid in full at the time of registration unless otherwise agreed in writing.
- **Refunds:** Refund requests must be submitted in writing. Refunds are subject to the following conditions:
 - Cancellation within 48 hours of registration: Full refund.
 - Cancellation after 48 hours but before the first class: Refund less a \$50 administrative fee.
 - No refunds will be provided after the first class or lesson.
- **Additional Fees:** Fees may apply for missed classes, rescheduling, or late payments. These fees will be outlined in your service agreement.

4. Payment Dispute Policy

If you dispute a payment with your bank for services rendered:

- You must resolve the issue with your bank within 7 business days.
- If the dispute remains unresolved and the payment is reversed, you will be responsible for the full cost of the services rendered, plus any applicable fees incurred by Best Driving Academy as a result of the dispute.

Evidence of Service

Best Driving Academy maintains detailed records of all services provided, including attendance records, training logs, and signed agreements. This documentation will be used to verify the validity of services rendered in the event of a dispute.

Legal Action

If a payment dispute is not resolved amicably, Best Driving Academy reserves the right to pursue legal action or enlist a collection agency to recover the owed amount, including additional costs incurred during the recovery process.

Contact Us

If you have concerns about a payment or require assistance, please contact us directly at contact@bestdriving.com. We are committed to resolving any issues promptly and professionally.

5. Opt-In and Opt-Out Text Messages

By providing your phone number, you consent to receive text messages regarding class schedules, updates, and promotional offers:

- **Opt-In:** By registering, you agree to receive these communications.
- **Opt-Out:** You may opt-out at any time by replying "STOP" to any text message. Opting out may limit your access to important updates about your training.

6. Social Media and Use of Images

By registering, you consent to Best Driving Academy using photos or videos taken during classes for educational, promotional and advertising purposes on social media or our website. If you wish to opt out, please notify us in writing before your first class.

7. Communication Consent

By registering, you consent to receive communications from Best Driving Academy via email, phone, or text for the purposes of:

- Scheduling classes or lessons.
- Providing updates about your progress.
- Sharing important announcements or changes to policies.

8. General Liability

- Best Driving Academy is not liable for any injuries, accidents, or damages that occur during training, on or off-site, unless caused by gross negligence or willful misconduct on our part.
- Students and their guardians assume all risks associated with participating in driving lessons.
- Students are required to follow all traffic laws and instructor guidance during training. Failure to comply may result in termination of services without refund.

9. Code of Conduct

Students must behave respectfully towards instructors, staff, and peers. Disruptive or inappropriate behavior may result in removal from the program without a refund.

10. Amendments

Best Driving Academy reserves the right to amend these Terms of Service at any time. Any updates will be communicated via email or our website.

By registering for services with Best Driving Academy, you acknowledge that you have read, understood, and agreed to these terms and conditions.