

BEST DRIVING ACADEMY
GETTING ACQUAINTED WITH YOUR
DRIVING SCHOOL AND MVA NEW DRIVERS (REVISED MAY 2024)

With Every Right Comes Responsibility
The Student and the Driving School

1. Each student has the right to a certified competent instructor, knowledgeable about the curriculum and traffic safety issues. With that right each student has the responsibility to arrive prepared and on time for every class without distraction like talking, texting, messaging on cell phones, being disrespectful to the instructor, talking with other students in class, or interrupting online learning. Online learning students must stay logged in during online training.
2. Each student has the right to be taught the entire 30 hours of classroom instruction in an informative, interesting, and challenging manner. With that right each student has the responsibility to be attentive and actively participate in every class.
3. Each student has the right to experience the full 6 hours of behind-the-wheel driving instruction as required in the curriculum. With that each student will listen to the instructor and not drive in a negligent or dangerous manner.
4. Each student has the right to be treated in a courteous, civil, and respectful manner. With that right students in turn have the responsibility to be polite and respectful to instructors and be willing to accept positive criticism to help them achieve driving success.
5. Each student has the right to attend in person class (when offered) in a clean, safe, secure, temperature controlled and fully equipped classroom that meets the local fire and building codes and MVA requirements. With that right each student has the responsibility to respect the property of Best Driving Academy by not defacing or destroying equipment or vehicles.
6. Each student and parent/driver coach has the right to visit the driving school, see the instructor's license and certification, and the right to observe any class session including in-car sessions, in which their child is included. With that right each parent/drier coach has the responsibility to refrain from interfering with the instruction, classroom or driving, while the class is in session.
7. Each parent/driver coach and student have the right to have the driver education program, including both the 30 hours of classroom instruction and the 6 hours of required driving time, completed within 1 year from the completion of the phase one classroom portion. With that right each parent/driver coach has the responsibility to take an active role in students driver education by monitoring all progress, communicating with the driving school and /or instructor, and practicing with the student driver if the student has a learner's permit.
8. Each parent/driver coach and student have the right to place a compliant with the Motor vehicle Administration regarding problems associated with Best Driving Academy or the instructor the number (410) 424 – 3751. With that right each parent/driver coach and student have the responsibility to attempt to promptly contact the driving school about any problems or complaints before contacting an outside agency.