



Terms of Service & Privacy Policy

Effective Date: March 12, 2025

Introduction

Best Driving Academy is committed to protecting your privacy and ensuring the responsible use of personal information, including SMS communications. This Privacy Policy explains what data we collect, how we use it, and how we protect your information.

Information We Collect

We may collect and process the following types of information:

- **Personal Information:** Name, address, email, phone number, date of birth, and driver's license details.
- **Payment Information:** Credit/debit card details, billing address, and transaction history.
- **Website Usage Data:** IP address, browser type, device details, and cookies for an enhanced user experience.
- **Communication Records:** Emails, phone calls, and SMS messages related to our services.

How We Use Your Information

Your personal information is used for the following purposes:

- To provide driving lessons and related services.
- To process payments and manage bookings.
- To communicate updates, confirmations, and promotional messages.
- To improve our website and service offerings.
- To comply with legal and regulatory obligations.

SMS Communication & Consent

By providing your phone number and opting into our SMS services, you agree to receive text messages related to:

- Appointment reminders, service updates, and promotional offers.
- Customer service communications regarding bookings or inquiries.
- Important notifications regarding our services.



Message & Data Rates May Apply

Message frequency varies. You can opt out at any time by replying **STOP**. For help, reply **HELP** or contact us at contact@bestdriving.com.

Data Privacy & Third-Party Sharing

- **We do not sell or rent your personal information, including SMS consent and phone numbers, to third parties.**
- **No mobile information will be shared with third parties or affiliates for marketing or promotional purposes.**
- All other categories exclude text messaging originator opt-in data and consent; this information will not be shared with third parties.

Disclosure of Information

Your information may be disclosed only under the following circumstances:

- **Legal Requirements:** If required by law, subpoena, or legal process.
- **Service Providers:** We may share data with trusted partners to facilitate services (e.g., payment processors), but they are prohibited from using it for marketing.

Data Security

We implement industry-standard security measures, including:

- Encrypted data storage.
- Secure access controls.
- Compliance with data protection regulations to prevent unauthorized access.

Your Rights

You have the right to:

- Access, update, or delete your personal information.
- Opt out of marketing communications.
- Request a copy of the information we store about you.

To exercise these rights, contact contact@bestdriving.com.



Cookies & Tracking Technologies

Our website uses cookies to enhance your experience. You can adjust your browser settings to manage cookies, but this may impact functionality.

Third-Party Links

Our website may contain links to external sites. We are not responsible for their privacy policies and recommend reviewing their terms before sharing information.


Changes to This Policy


We may update this policy periodically. Any changes will be posted on this page with an updated effective date.

Contact Us

For questions about this policy, please contact us at:

 **Email:** contact@bestdriving.com

 **Address:** 105 Paul Mellon Ct STE 17, Waldorf, MD 20602

 **Phone:** 301-885-0077